

## Education.

### University of Washington

Seattle WA \ 2019 - June 2021

MS, Human-centred Design & Engineering  
GPA 4.0/4.0

### Singapore Management University

Singapore \ 2013 - 2018

BS, Psychology

### ESADE Business & Law School

Barcelona, Spain \ June 2017

Course certificate in

Innovation & Methodology,  
Design Thinking,  
International Business

## Proficiencies.

### Tools

Sketch  
Figma  
Flinto  
Principle  
InVision  
Axure  
Marvel  
AdobeXD  
Framer.js  
Photoshop  
Illustrator  
Abstract  
Zeplin

### User Research

Python  
R Programming  
Tableau  
Experimental Design  
Qualitative Methods  
Quant Data Analysis  
User Journey Mapping  
Scenario Design  
Usability Testing

### Product

JIRA  
Agile Methodology  
Confluence  
BitBucket  
Certified Professional  
Scrum Master (PSM)

### Programming

C/C++  
Swift  
HTML/CSS  
Javascript  
OpenSCAD  
Arduino  
Digital  
Fabrication

### Languages

English  
Mandarin

## Experience.

### KPMG

Senior Associate, User Experience Designer

Singapore \ Jan 2019 - Sep 2019

- Led design strategy in the core management consulting teams;
- Won 2 international engagements at Abu Dhabi and the South Pacific, with close to 100% re-engagement rate with our clients
- Developed design solutions for Fortune 500 companies for complex web and mobile systems
- Some clients include: Singapore Airlines, HP & MSIG
- Design, conduct & led various user research activities and analysed insights and provide data-driven recommendations for design changes

### Principle Partners

Product Manager, UX

Singapore \ May 2018 - Jan 2019

- Designed & developed Asia's first invite-only senior executives, CXOs and advisory platform, *Exec.ly*, that penetrated a niche business market and created a new revenue stream
- Managed the entire product life cycle, from strategic planning to end-to-end development
- Managed a cross-functional role of product management and UX
- Defined and executed product strategies, maintained roadmaps, wrote user stories and managed sprints

### Nomster Technologies

Founder, Product Manager, UX Lead

Singapore \ Mar 2015 - Apr 2018

- Backed & incubated by Mediacorp, MaGIC ASEAN Accelerator & SLA GeolInnovation Fund
- Designed and prototyped all proof-of-concept projects
- Responsible for conducting qualitative and quantitative user research
- Designed, developed, consulted and launched over 16 clients digital projects on mobile and web

## Highlights.

Started first company, Herald Homestay, at age 17 and expanded to 6 locations. Later sold the business and started Nomster Technologies.

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Awarded SLUSH Top 45 Startups

Awarded grant & incubation at SMU's Business Innovation Generator.  
2nd runner up in Noba Psychology